

## **Specific Terms & Conditions**

### **TVL Night Surfer Offer**

#### **Description**

The specific terms and conditions of TVL Night Surfer Offer shall apply to residential customers only, who are located in the areas where the TVL Copper and Fiber optic network is available

The service and tariff mentioned in the specific terms and condition for TVL Night Surfer offer shall commence on the 2<sup>nd</sup> of November 2016. Customers subscribing to the offer are subject to the following specific terms and conditions.

#### **Terms and Conditions**

##### **1. Eligibility**

- a) TVL prospective Residential customers who are located in areas where the TVL Copper and Fiber Optic network is available
- b) TVL staff who are located in areas where the TVL Copper and Fiber Optic network is available

##### **2. Offer(s)**

A new customer subscribing for the Night Surfer Offer shall be offered;

- a. Unlimited Internet service subject to the following internet speed,
  - a. Up to 128 Kbps from 7:00AM to 6:59PM
  - b. Up to 1 Mbps from 7:00PM to 6:59AM.
- b. The customer shall be charged at 2,500VT Vat incl. per month for the offer
- c. Free \*installation and Free modem shall be offered to the new customer

##### **3. Condition of the Offer**

- a) The offer is eligible over TVL Copper and Fiber optic network only
- b) The offer is eligible to new customers only.

- c) Night surfer is a best effort service and no guarantee will be made regarding the speed of the service access.
- d) The contractual period of the offer is Twelve (12) months
- e) The Free modem offered to the customer shall be recovered if the customer wishes to cancel the service
- f) The TVL General Terms and Conditions shall apply to “TVL Night Surfer offer”
- g) \*Free installation is limited up to where no additional civil works are needed in the premises of the customer so as to connect the latter with ADSL or Fiber

#### **4. TVL Rights Reserved**

- a. The Specific Terms and Conditions set out apply to the “Night Surfer ” offer only and cannot be used or interpreted on any other Telecom Vanuatu Limited products or services
- b. TVL reserves the right to change the Specific Terms and Conditions of this offer at any time upon giving customers reasonable notice. Any changes must first be approved by TVL and the Regulator

# ANNEX

## TVL Night Surfer Offer

Start Date: 2<sup>nd</sup> November 2016

Service: Internet

ITEMS	OFFER	RATE/Month Vat Incl.
Night Surfer	Up to 128Kbps from 7:00AM to 6:59PM Up to 1Mbps from 7:00PM to 6:59AM	2,500vt
Condition	<ul style="list-style-type: none"><li>▪ New customers only</li><li>▪ Free installation</li><li>▪ Free modem</li><li>▪ 12 months contract</li></ul>	

Table 1: TVL Night Surfer offer