

How to use mobile internet



Telecom Vanuatu Ltd

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- ✓ **Mobael**
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How to use mobile internet

To surf the Internet on your mobile, you firstly need to configure it. Send your handset's Brand and Model to 1166. (ex: text "Alcatel OT606" to 1166)

To surf, you can either buy an option (if you have a prepaid phone), or a plan (if you are a postpaid customer). If you want to browse every now and then, you can do it without an option or a plan, on a "Pay As You Use" basis (PAYU).

Manage the Pay As You Use

If you want to surf outside your options or plan, you can do it on a "Pay As You Use" (PAYU) basis at 100Vt per Mb. If you don't want to use Mobile Internet without an option or a plan, you can block the PAYU .

1. To block, text BLOCK to 183
2. To unblock, text UNBLOCK to 183

NOTE: The block command will only affect the PAYU usage. You don't need to unblock PAYU to use your options or the data included in your plan.

Subscribe to a Mobile Internet option

You can subscribe either by SMS or by dialing *183#:

- **Subscribe by SMS**
 - > Text BUY followed by the amount of Mb of the option to 183 (Example: Text "BUY 1" to 183 for 1MB option)
- **Subscribe through *183#**
 - > Dial *183# and then press the call button
 - > Press 3 to access the complete list of options
 - > Select the option number
 - > Press 1 to buy the option

NOTE: Always wait for your SMS confirmation before using Mobile Internet (or check your balance to see if your option is activated). Otherwise you'll be on PAYU.

Check your Mobile Internet balance

You can check your Mobile Internet balance either by SMS or by dialling *183#:

1. **Check by SMS**
 - > Text QUERY to 183
2. **Check by dialling *183#**
 - > Dial *183# and then press the call button
 - > Press 2 to access your Mobile Internet balance

NOTE: The *183# is available on prepaid AND postpaid accounts

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Delete options

When you use up all your Mb before the end of the validity of the option, the option remains activated.

It's not possible to subscribe to more than 2 different options at one time, so if you want to buy another option you need to delete one of your previous terminated options. To do so:

> Text STOP followed by the amount of Mb of the option you wish to delete to 183

NOTE: a STOP command deletes your option so Mb left on the option will be lost and not refundable.

USB Modem

Through the application on your computer you can block/unblock/buy/stop or query by SMS to 183.

To refill, you can make a cash refill over the counter in the TVL shops or put your SIM card in a mobile phone and scratch a Rifil card.

Thank you

for more information
free call 08 11 11