

BESFREN Service Terms and Conditions

Description of the service:

BESFREN allows you to make calls to 3 registered TVL numbers and be charged at preferred rate. You may register any national numbers as your BESFREN. When calling this number you will get charged per second at the rate 10vt/min.

- BESFREN service is always available – you may call your BESFREN as many times as you wish in a day, any day of the week.
- This service is accessible to all Smile Rifil customers excluding Visitor Package and Customers already benefiting from free calling with the Calling Circle service.

BESFREN Terms and Conditions:

1. This service allows you to nominate maximum of three national TVL numbers per mobile account ("Nominated Number"). Once you have registered your nominated number, then calls to the nominated number will be charged at the following rate:
 - 1 min (10vt) charged per second.
 - 1vt per SMS text.
 - Voice credit debit from main balance.
 - SMS credit from bonus balance and then when depleted to main balance.
 - SMS Threshold per month is 1000.
 - When exceed threshold normal Smile SMS rate apply.
2. You will be charged 50vt for the service as a one time setup fee per nominated number. This 50vt is charged any time you change or register a BESFREN number.
3. You are able to modify (a) nominated number or cancel the service by dialing 181. Setup is immediate as soon as you dial 181 – you must enter your nominated number and confirm.
4. The total number of modifications allowed is 5 per month.
5. Your nominated number can be either a Smile prepaid, Smile postpaid number or TVL fixed line. International numbers cannot be used as your BESFREN nominated number.
6. If an incorrect number (i.e. international number) is set up as your BESFREN, the call to this number will be charged at 'normal' rate, and will NOT benefit from the special BESFREN rate.
7. Please dial for free 081111 for assistance.
8. If you cease to be a Smile mobile customer, switch to an ineligible mobile or deactivate or suspend your account, the BESFREN service will be cancelled and you will not receive a refund for the BESFREN service.
9. If the owner of your nominated number changes his/her number, the original nominated number you registered as your BESFREN will remain on your mobile until you modify the service by dialing 181.
10. TVL reserves the right at any time, to re-introduce regular Rifil call charges for long duration calls to your nominated number if calls exceed 30 minutes.
11. TVL reserves the right to cancel/remove this Besfren feature at any time with notice to customers.

12. TVL standard mobile terms and conditions apply.

13. TVL reserves the right to change these terms and conditions at any time.