



(Specific) Terms & Conditions TVL “Santa Option” Draw

Description

The Specific Terms and Conditions set out in this competition apply to TVL GSM prepaid customers only and not to any other service or product.

TVL “Santa Option” draw is a lottery set from Wednesday 11th December 2013 to 14 January 2014. Customers enter the competition to win either a free smart phone or laptop. All GSM prepaid customers of TVL are eligible to participate by subscribing to the prepaid Santa Internet Data Option – “Santa Option”. The “Santa Option” gives the subscribing Customer 100MB for VT900.

Terms & Conditions

1. Eligibility

- a. Only TVL prepaid Mobile users with a valid mobile number (“the Customer”).
- b. For each subscription to the “Santa Option”, customers will get one entry into the draw.
- c. The smart phone can only be claimed by the person whose name is registered to the winning mobile number.

2. Conditions

- a. Each subscription to the “Santa Option” will get one entry into the draw.
- b. The more the Customer subscribes to the “Santa Option” the more entries the Customer will get into the draw.
- c. Notification of the Customer’s entry will be validated via return text on the same Prepaid mobile number and customers will be able to verify their number of entries at any time when checking their balance via *183#.
- d. Accumulation of entries will commence on Wednesday 11th December 2013.
- e. Accumulation of entries will be limited to this draw only. Depending on the ranking of mobile numbers, only the higher ranking mobile number will be considered.
- f. Winners will be contacted by TVL via their winning mobile number within 2 working days after the draw.



- g. The draw will take place within 3 days after the end of the promotion.
- h. The draw shall be conducted electronically at the prize giving event with a neutral third party as witness, to verify the integrity of the process.
- i. The Smart phones awarded in this competition have a one (1) month warranty from the date of the award event.

3. Restriction

- a. Winners cannot exchange or trade their free smart phone for cash or another prize.
- b. Winners can only claim their prize in Port-Vila. TVL shall not be responsible in sending the smart phone to the Winner of this draw.
- c. In the event that the winner cannot be reached on the winning mobile phone number or does not claim the prize within 2 months after the draw, the winner shall lose the right to claim the smart phone awarded to them under this competition.

4. TVL Rights Reserved

- a. The terms and conditions set out apply only to the "TVL Santa Option" competition and cannot be used or interpreted on any other Telecom Vanuatu Limited competition.
- b. Any claim made outside the time period set as the valid duration for receiving the smart phone is void and TVL retains the right to deny any claim.
- c. TVL reserves the right to change the terms and conditions of this competition at any time and may only make these terms and conditions available to customer under circumstance that warrants disclosure of the terms and conditions. It must be approved by TVL Sales and Marketing Chief Officer.
- d. TVL reserves the right to extend this competition.
- e. TVL staff are not eligible to participate in this draw.
- f. Any unclaimed prize after 2 months following the draw of the prize is forfeited and TVL reserves the right to deny claim.
- g. The date for the draw will be announced 3 days before or longer depending on TVL's right to extend draw dates by notice to customers.